

From: [Lisa Ruhl](#)
To: [R6 Cannot Fund Contracts](#)
Subject: RE: HIGH PRIORITY - RE: IN0008322 - (HRR - R6 Cannot Fund Contracts)
Date: Thursday, September 7, 2017 7:47:06 AM
Attachments: [Screenshot](#)

From: Humes, Hamilton
Sent: Thursday, September 7, 2017 7:47:04 AM (UTC-06:00) Central Time (US & Canada)
To: Ruhl, Lisa; Jones-Peeler, Meshell
Cc: OCFD-System-Help; R6HarveySC; Coogan, Daniel
Subject: RE: HIGH PRIORITY - RE: IN0008322 - (HRR - R6 Cannot Fund Contracts)

Lisa,

OARM and OCFD will need to work together to figure out exactly what is causing this error.

Hamilton Humes
202-564-2835

From: Ruhl, Lisa
Sent: Wednesday, September 06, 2017 8:34 PM
To: Jones-Peeler, Meshell <jones-peeler.meshell@epa.gov>; Humes, Hamilton <Humes.Hamilton@epa.gov>
Cc: OCFD-System-Help <OCFD-System-Help@epa.gov>; R6HarveySC <R6HarveySC@epa.gov>
Subject: HIGH PRIORITY - RE: IN0008322 - (HRR - R6 Cannot Fund Contracts)

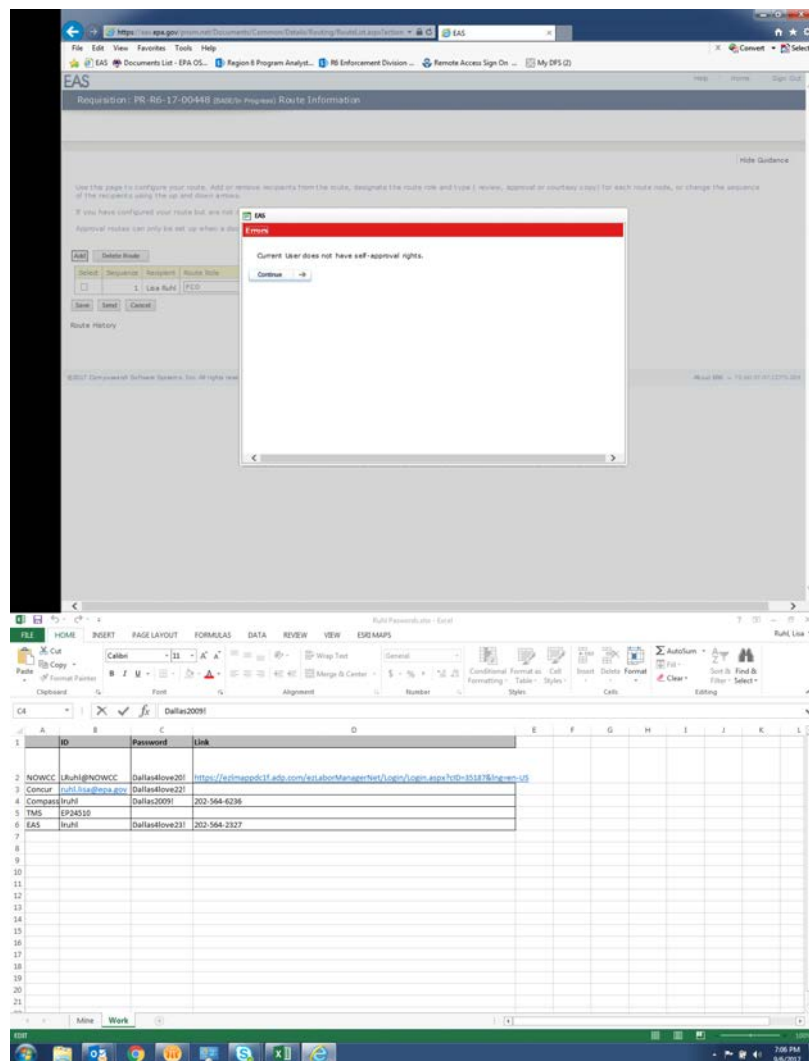
Now I'm receiving a different error message.

Lisa Ruhl
Management and Program Analyst
Compliance Assurance and Enforcement Division

U.S. EPA Region 6
1445 Ross Avenue (Mail Code: 6EN)
Dallas, Texas 75202-2733
Phone: (214) 665-6560

From: Ruhl, Lisa
Sent: Wednesday, September 06, 2017 7:08 PM
To: Bolyard, John <John.Bolyard@epa.gov>
Subject: RE: HIGH PRIORITY - RE: IN0008322 - (HRR - R6 Cannot Fund Contracts)

I tried to route this document to myself and received this error.



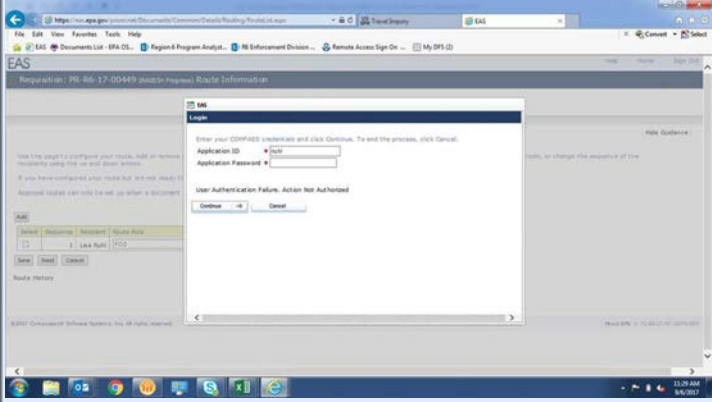
Lisa Ruhl
Management and Program Analyst
Compliance Assurance and Enforcement Division

U.S. EPA Region 6
1445 Ross Avenue (Mail Code: 6EN)
Dallas, Texas 75202-2733
Phone: (214) 665-6560

From: Bolyard, John
Sent: Wednesday, September 06, 2017 3:16 PM
To: Ruhl, Lisa <Lisa.Ruhl@epa.gov>
Subject: RE: HIGH PRIORITY - RE: IN0008322 - (HRR - R6 Cannot Fund Contracts)

Lisa,
You should be able to fund contracts now in EAS. Please let me know if you have any problems.

John Bolyard | IT Specialist | USEPA/OCFO | 919-541-0498

Incident Number:	00088322
Client Name:	Lisa Ruhl
Client Phone:	214-665-6560
Priority:	1
Summary:	HHR - R6 Cannot Fund Contracts
Incident Description:	<p>From: Ruhl, Lisa Sent: Wednesday, September 6, 2017 3:30 PM To: DCF System Help <DCFSystemHelp@epa.gov> Subject: HHR - R6 Cannot Fund Contracts Importance: High</p> <p>Can someone you help get this corrected? This is preventing R6 from funding Hurricane Harvey contracts.</p> <p>Compass helpdesk says, my EAS certification is not up to date.</p> <p>EAS says, my EAS information is correct and functional in EAS system. EAS has no specific certification requirements. Problem is not on their end.</p> <p>My Compass certification is up to date.</p> <p>Lisa</p> <p>Lisa Ruhl Management and Program Analyst Compliance Assurance and Enforcement Division U.S. EPA Region 6 1445 Ross Avenue (Mail Code: 6EN) Dallas, Texas 75202-2733 Phone: (214) 665-6560</p> <p>.....</p> <p>We have talked with EAS. EAS tells me that it is not a problem on their end.</p> <p>Compass is not accepting my User ID and password I receive the User Authentication Failure message. This is the message I receive when trying to ROUTE for approval.</p> <p>Compass helpdesk says I need to update my EAS certification. EAS says there is no certification required and I am authorized for FCO duties. My Compass certification is up to date.</p> <p>This is critical because I am the current FCO for Hurricane Harvey Funding.</p> <p>Please advise.</p> <p>Thanks for your time.</p>  <p>Lisa Ruhl Management and Program Analyst Compliance Assurance and Enforcement Division U.S. EPA Region 6 1445 Ross Avenue (Mail Code: 6EN) Dallas, Texas 75202-2733 Phone: (214) 665-6560</p>